

Outsourced Health & Safety support to an expanding business



Issue

This expanding specialist logistics business had managed health & safety internally with the Managing Director taking the lead. As the business grew, it became impossible to dedicate the required time and the business was faced with the decision to employ internally or outsource. Hamilton Deed were recommended by the client's insurance brokers as a provider of tailored outsourced services offering practical, pragmatic cost-effective onsite support.



EUROPEAN LOGISTICS

Solution

Hamilton Deed provide regular monthly onsite support addressing any gaps identified by the initial Compliance Audit Measurement. We are now working closely not only with the Managing Director, but as the business grows, through further delegation and development, with other Senior Managers within the business.

Key has been identifying the key areas of risk and as always, this is often away from site with the delivery drivers and as such Hamilton Deed have spent time on the road to ensure that the systems put in place are robust and resilient.

Result

PDS Direct have increased their year on year compliance score and renewed their contract which is now incorporating additional sites as they continue with their expansion.

"The service has gone beyond my expectations. Hamilton Deed take a real interest in the business and advise us on ways of improving processes and the culture by, for example, involving more of the senior staff and helping to share the load"

Sean Kiely Managing Director



Hamilton Deed